

 AL-NAJM AL-THAQIB CONTRACTING CO.	QUALITY MANAGEMENT SYSTEM MANUAL			
	QMSM/FRM.04	Revision 4	Rev. Date: Sept. 02, 2023	Issue Date: Dec. 01, 2016
	PREPARED BY: QUALITY REPRESENTATIVE	REVIEWED BY: GENERAL MANAGER		APPROVED BY: MANAGING DIRECTOR

QUALITY POLICY

SCOPE:

We are a renowned Engineering, Control & Instrumentation, Navigation Systems, Marine Safety Equipment & Life Saving Apparatus and Lifting Inspection & NDT Services Specialist involved in the design, service & certification, sale, trading, supply, repair, maintenance and upgrade Company.

We, at AL-NAJM AL-THAQIB CONTRACTING Co. are committed to:

- ❖ Innovation, implementation and continually improve performance of Quality Management System, which considers the quality of products and services at our workshops and other marine on-board activities.
- ❖ Establish, monitor, review, and achieve Quality Objectives and Targets at all levels relative to the continual improvement of:
 - Process efficiency (reducing rework and waste of resources)
 - Communications
 - Delivery time & Job completion
 - Customer relations
 - Reduction of incidents, sickness / injury, fires, explosions and other accidents.
- ❖ Continually train, educate, appraise and acquaint our employees to ensure their competence on the job in order to meet the quality standards of company & clients.
- ❖ Ensure our activities comply with ISO 9001:2015 requirements and Laws of Saudi and all other international regulations and standards applicable to our business, to which we subscribe.
- ❖ Meet all customer & legal requirements in order to exceed customer expectations.
- ❖ Understanding the needs and opportunities of the interested parties.
- ❖ Strive to prevent incident, injury, ill-health and pollution in the environment.
- ❖ Provide resources necessary to the effective implementation of this policy.
- ❖ Review this policy regularly to ensure it reflects the current aims and goals. Convey it to all our employees and all persons working on our behalf.

Aim: "Quality is everybody's responsibility"


ENGR. BASIL W. AL-HANBALI
 MANAGING DIRECTOR

02 September 2023